

1                    1. (Previously amended)     A method of obtaining electronic commerce  
2 purchases, said method comprising:  
3                    accepting registrations from a plurality electronic commerce customers, each said  
4                    electronic commerce customers providing a customer email address;  
5                    providing a registered email address to each said electronic commerce customer;  
6                    and  
7                    accepting transaction acknowledgement email sent to said registered email  
8                    addresses for transactions between at least one electronic commerce retailer  
9                    and said electronic commerce customers.

1                    2. (Unchanged)     The method as claimed in claim 1, said method  
2 further comprising:  
3                    storing information from said transaction acknowledgement email into a  
4                    transaction database.

1                    3. (Unchanged)     The method as claimed in claim 1, said method  
2 further comprising:  
3                    forwarding said transaction acknowledgement email to said electronic commerce  
4                    customers using said customer email addresses.

1                    4. (Unchanged)        The method as claimed in claim 1, said method  
2 further comprising:  
3                    providing a record of electronic transactions to said electronic commerce  
4                    customers using a web site.

1                    5. (Unchanged)        The method as claimed in claim 2 wherein storing  
2 information from said transaction acknowledgement email into said transaction database  
3 comprises automatically parsing said transaction acknowledgement email to obtain said  
4 information.

1                    6. (Unchanged)        The method as claimed in claim 2, said method  
2 further comprising:  
3                    datamining said transaction database for desired electronic commerce information.

1                    7. (Unchanged)        The method as claimed in claim 6 wherein said  
2 desired electronic commerce information comprises a list of products often purchased  
3 using electronic commerce transactions.

1                    8. (Unchanged)        The method as claimed in claim 6 wherein said  
2    desired electronic commerce information comprises a relative popularity of various  
3    electronic commerce sites.

1                    9. (Unchanged)        The method as claimed in claim 6 wherein said  
2    desired electronic commerce information comprises customer demographic information.

1                    10. (Unchanged)       The method as claimed in claim 1 wherein said  
2    information from said transaction acknowledgement email comprises products purchased.

1                    11. (Unchanged)       The method as claimed in claim 1 wherein said  
2    information from said transaction acknowledgement email comprises product costs.

1                    12. (Unchanged)       The method as claimed in claim 1 wherein said  
2    information from said transaction acknowledgement email comprises transaction  
3    identifiers.

1                    13. (Unchanged)      The method as claimed in claim 1 wherein said  
2    information from said transaction acknowledgement email comprises shipping  
3    information.

1                    14. (Unchanged)      The method as claimed in claim 13, said method  
2    further comprising:  
3                    accessing a third party shipping Internet site;  
4                    retrieving shipment status information using said shipping information or  
5                    transaction identifiers.

1                    15. (Unchanged)      The method as claimed in claim 2, said method  
2    further comprising:  
3                    assisting said electronic commerce customers with customer interaction with said  
4                    electronic commerce retailer using said information from said transaction  
5                    acknowledgement email in said transaction database.

1                    16. (Unchanged)      The method as claimed in claim 15 wherein said  
2    customer interaction comprises a product return.

1                    17. (Unchanged)      The method as claimed in claim 2, said method  
2 further comprising:  
3                    targeting special offers to a subset of electronic commerce customers by accessing  
4                    information in said transaction database.

1                    18. (Unchanged)      The method as claimed in claim 2, said method  
2 further comprising:  
3                    updating said information in said transaction database with shipment information.

1                    19. (Unchanged)      The method as claimed in claim 18 wherein said  
2 shipment information is entered by said electronic commerce customers.

1                    20. (Unchanged)      The method as claimed in claim 18 wherein said  
2 shipment information is obtained by accessing a web site of said electronic commerce  
3 retailer.

1                    21. (Unchanged)      The method as claimed in claim 18 wherein said  
2 shipment information is obtained by accessing a web site of a third party shipper.

1                   22. (Unchanged)     The method as claimed in claim 18 wherein said  
2   shipment information is obtained from an email message from said electronic commerce  
3   retailer or third party shipper.

1                   23. (Unchanged)     The method as claimed in claim 1, said method  
2   further comprising:  
3         filtering spam sent to said registered email address.

                  Please cancel claims 24 to 58

                  24 to 58. **(Cancelled)**

1                   59. (Unchanged)     A computer-readable medium, said computer  
2   readable medium comprising a set of instructions for:  
3         accepting registrations from a plurality electronic commerce customers, each said  
4         electronic commerce customers providing a customer email address;  
5         providing a registered email address to each said electronic commerce customer;  
6         and  
7         accepting transaction acknowledgement email sent to said registered email  
8         addresses for transactions between at least one electronic commerce retailer  
9         and said electronic commerce customers.

1                   60. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said set of instructions are further for:  
3           storing information from said transaction acknowledgement email into a  
4           transaction database.

1                   61. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said set of instructions are further for:  
3           forwarding said transaction acknowledgement email to said electronic commerce  
4           customers using said customer email addresses.

1                   62. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said set of instructions are further for:  
3           providing a record of electronic transactions to said electronic commerce  
4           customers using a web site.

1                   63. (Unchanged)     The computer-readable medium as claimed in claim  
2   60 wherein storing information from said transaction acknowledgement email into said  
3   transaction database comprises automatically parsing said transaction acknowledgement  
4   email to obtain said information.

1                   64. (Unchanged)     The computer-readable medium as claimed in claim  
2   60 wherein said set of instructions are further for:  
3       datamining said transaction database for desired electronic commerce information.

1                   65. (Unchanged)     The computer-readable medium as claimed in claim  
2   64 wherein said desired electronic commerce information comprises a list of products  
3   often purchased using electronic commerce transactions.

1                   66. (Unchanged)     The computer-readable medium as claimed in claim  
2   64 wherein said desired electronic commerce information comprises a relative popularity  
3   of various electronic commerce sites.

1                   67. (Unchanged)     The computer-readable medium as claimed in claim  
2   64 wherein said desired electronic commerce information comprises customer  
3   demographic information.

1                   68. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said information from said transaction acknowledgement email comprises  
3   products purchased.



1                   69. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said information from said transaction acknowledgement email comprises  
3   product costs.

1                   70. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said information from said transaction acknowledgement email comprises  
3   shipping information.

1                   71. (Unchanged)     The computer-readable medium as claimed in claim  
2   70 wherein said set of instructions are further for:  
3       accessing a third party shipping Internet site;  
4       retrieving shipment status information using said shipping information or  
5       transaction identifiers.

1                   72. (Unchanged)     The computer-readable medium as claimed in claim  
2   59 wherein said set of instructions are further for:  
3       filtering spam sent to said registered email address.